

## NH Trauma System 2004

The NH Department of Safety, Division of Fire Standards and Training & Emergency Medical Services (FST & EMS) and the Trauma Medical Review Committee invite you to join us at our **4<sup>th</sup> annual Statewide System Trauma Conference** on **Wednesday, November 10, 2004**. This day will be dedicated to our Partners in Performance.

**Objectives:** Participating leaders in EMS and Trauma Systems will be able to describe and discuss:

- ◆ The benefits of a trauma performance improvement program
- ◆ Promoting a trauma PI program within their own facility or agency
- ◆ Issues that lead to inadequate availability of critical care transport (CCT) services
- ◆ A variety of strategies to solve local CCT deficiencies
- ◆ The benefits of a statewide electronic EMS patient care report (PCR)
- ◆ The advantages of collecting EMS and trauma data

This activity has been planned and implemented in accordance with the Essentials and Standards of the Accreditation Council for Continuing Medical Education through the joint sponsorship of Elliot Hospital and the NH Division of Fire Standards & Training & EMS. Elliot Hospital is accredited by the New Hampshire State Medical Society to provide continuing medical education for physicians.

## Who Should Attend?...

Members of NH's healthcare, public health, and public safety communities are invited to attend.

- ◆ Emergency Department Staff: Physicians & Nurses
- ◆ Surgeons
- ◆ Trauma Nurse Coordinators
- ◆ Hospital Administrators: Operations, Nursing, Medical Staff
- ◆ EMS Coordinators & System Leaders
- ◆ Rural Health Officials

## Physician Credit

Elliot Hospital anticipates designating this educational activity for a maximum of 5.5 category 1 credits toward AMA Physician's Recognition Award. Each physician should claim only those credits that he/she actually spent in the educational activity.

## Schedule & Presentation

- 8:00am **Registration** with light refreshments
- 8:45am **Welcome:** Richard Mason, Director
- 9:00am **Update on NH Trauma System:** John Sutton, MD
- 9:15am **We Have Talked, It's Time to Walk "The Walk" – PI in Action:** Connie Mattice, RN, MSN  
*Healthcare has adopted the "culture" of Performance Improvement (PI), but do programs specifically explore trauma issues? Lets begin "Walking" through a review of PI programs that work, from the simple to the more challenging.*
- 10:30am **Break** with light refreshments
- 10:45am **Breakout/Networking Sessions**  
*Network with your colleagues to discuss mutual concerns with the NH Trauma System and develop strategies for change.*
- 11:45am **Catered Lunch**
- 12:30pm **Can't Get There from Here?: Challenges in the Transfer of NH's Trauma Patients:** Norm Dinerman, MD  
*Trauma Systems are not just defined by membership, but more so by the processes carried out on behalf of the injured. Last year's conference highlighted a common problem; delays encountered in the process of transferring patients. Explore this problem and discuss strategies for improvement.*
- 1:45pm **Making the Case – NH's TEMSIS Project:** John Clark, EMTP, JD  
*Measurement is at the core of any process to improve. How are you doing now? How will the numbers look after you institute a PI process? Learn how the NH Trauma & EMS Information System (TEMSIS) will help all members of our NH Trauma Team in the PI effort.*
- 2:45pm **Break** with light refreshments
- 3:00pm **Breakout Session Summaries**
- 4:00pm **Closing remarks & Adjournment**

## NH Trauma System 2004

### REGISTRATION FORM

◆ NAME \_\_\_\_\_

MD/DO    RN    EMT    ADMINISTRATOR  
 OTHER \_\_\_\_\_

◆ REPRESENTING \_\_\_\_\_

◆ JOB TITLE \_\_\_\_\_

◆ MAILING ADDRESS \_\_\_\_\_

◆ DAY PHONE \_\_\_\_\_

◆ EMAIL \_\_\_\_\_

Please return completed form and **\$35** check payable to the Division of Fire Standards and Training & EMS to:

Bureau of EMS  
33 Hazen Drive                      603.271.4568 phone  
Concord, NH 03305                603.271.4567 fax

**Please return by October 30, 2004  
to secure your spot.**

Attendance is limited to 100 participants.

## More Information

Questions regarding NH Trauma System 2004 may be directed to the NH Bureau of EMS 603.271.4568.

## ***NH Trauma System 2004 Funding***

The NH Trauma System 2004 Conference is funded through a grant to the NH Department of Safety, Division of Fire Standards and Training & EMS from the Health Services and Resources Administration (HRSA) Trauma-EMS Grant #H81MC00025-03-00, and from the Department of Safety, Division of Fire Standards and Training & EMS. There is a \$35.00 registration fee. Please return registration form and check by October 30, 2004.

### ***Presenters***

**Richard Mason**, Director, NH Department of Safety, Division of Fire Standards and Training & EMS, Concord, NH

**John Sutton, Jr.**, MD, Director of Trauma Services, Department of Surgery – DHMC, Lebanon, NH

**Connie Mattice**, RN-C, MS, ANP, CCRN Trauma Nurse Coordinator, Spectrum Health – Butterworth Hospital, Grand Rapids, MI

**Norm Dinerman**, MD, Medical Director, LifeFlight of Maine & Meridian STAR Critical Care Transport Team, Chief, Emergency Medicine Service, Eastern Maine Medical Center, Bangor, ME

**John Clark**, EMTP, JD, Advanced Life Support Coordinator, Division of Fire Standards & Training & EMS, Concord, NH

### ***Program Planning Committee***

**John Sutton, Jr.** MD, Chair

**Nick Mercuri**, RN, EMTP

**Sharon Phillips**, RN

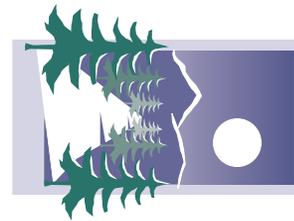
**Clay Odell**, EMTP, RN

**Melissa Twomey**, RN

**Sue Prentiss**, EMT-P, BA

**Vicki Blanchard**, EMTP

**Gayle Tudisco**, MLIS



**New Hampshire  
TRAUMA SYSTEM 2004**  
NH Department of Safety  
Division of Fire Standards & Training & EMS  
33 Hazen Drive  
Concord, NH 03305



## **New Hampshire TRAUMA SYSTEM 2004: PARTNERS IN PERFORMANCE**

**Wednesday, November 10, 2004  
Inns at Mill Falls, Meredith NH**

### **PRESENTED JOINTLY BY:**

NH Department of Safety  
Division of Fire Standards & Training & EMS  
Elliot Hospital